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Life takes energy: to heat our homes, to feed our families, to fuel our vehicles. Enbridge connects people to the energy they need to help fuel their quality of life.

In the United States alone, more than two million miles of pipelines deliver petroleum and natural gas products. Every year, Enbridge invests in the latest technology and training to meet the high environmental and safety standards our neighbors expect, and to keep pipelines the safest, most efficient and most reliable way to move energy resources.

**Our safety measures**

Safety is, and always will be, our number one priority. Our team devotes hundreds of thousands of hours every year to keep our systems running smoothly and without incident. We invest heavily in safety measures including:

- High-quality pipeline material and protective coating
- Pressure tests on new and existing pipelines
- Inspection and preventative maintenance programs
- Round-the-clock monitoring for pipelines and facilities
- Aerial and ground patrols along the pipeline right-of-way
- Automatic shut-off and remote control valves
- Emergency response training and drills for employees and local emergency responders
- Inspection and preventative maintenance programs

**What if there is an emergency?**

Enbridge facilities are designed to be quickly isolated with block valves for rapid containment in the event of an emergency. We have pre-arranged plans with local emergency personnel and periodically conduct emergency drills with these groups.

**Emergency responder education program**

Enbridge offers a free online education program to provide public safety and local public officials with the information needed to safely and effectively respond to a pipeline emergency. This program focuses on information specific to the disciplines of firefighting, law enforcement, 9-1-1 dispatch, emergency medical services, emergency management and local government. Additionally, course completion may count for state-level continuing education (CE) credits. Register for the training at [www.mypipelinetraining.com](http://www.mypipelinetraining.com).

**Call or click before you dig**

**811** and **ClickBeforeYouDig.com** are free services designed to keep you safe when digging. Calling or clicking is always the safest option anytime you are moving dirt. At least two to three business days before your project (depending on state law), simply call 811 or visit [www.ClickBeforeYouDig.com](http://www.ClickBeforeYouDig.com) with important details about your work, including:

- The type of work you'll be doing and a description of the area
- The date and time your project will begin
- Your worksite's address, the road on which it's located and the nearest intersection
- Driving directions or GPS coordinates
- Within two to three business days, professional locators will mark underground utility lines—including pipelines (marked with yellow flags or paint)—so you can work around them, saving yourself from possible injury or property damage.

**Pipeline location and markers**

All pipeline markers provide the name of the pipeline operator, product being transported and a telephone number for reporting pipeline emergencies. These markers should never be used as a

**EMERGENCY CONTACT:  
1-888-231-2294**

<b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b>		
Natural Gas	1971	115

**VIRGINIA  
COUNTIES OF OPERATION:**

Bristol	Montgomery	Smyth
Carroll	Patrick	Tazewell
Dickenson	Pulaski	Washington
Floyd	Roanoke	Wythe
Henry	Russell	
Lee	Scott	

**VIRGINIA INDEPENDENT  
CITIES OF OPERATION:**

Bristol	Roanoke
Radford	Salem

**NORTH CAROLINA  
COUNTIES OF OPERATION:**

Rockingham

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

reference for a pipeline's exact location. You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at <https://www.npms.phmsa.dot.gov>.



# East Tennessee Natural Gas (Operated by Enbridge)

